

Frequently Asked Questions

Who is Eligible for DART?

Eligible individuals have a short or long-term disability that prevents them from independently boarding a fixed route bus, transferring between buses, and/or prevents them from getting to or from a boarding location.

How do I Apply?

An application, which includes the certification of disability by a physician, will be used to determine acceptance into the DART program.

Applications are available for download at: www.wavetransit.com

To receive an application via mail, email, or fax, call the DART office at (910) 202-2053. Or, email your application request to ptschedule@wavetransit.com.

How much does it cost?

DART service costs \$4.00, one-way.

Where does the DART van go?

The van will take you anywhere within our service area and a 3/4 mile beyond. DART service is provided in New Hanover County, Northern Brunswick County, and Carolina Beach. There are no limitations on purpose or frequency of trips.

Can I bring my Personal Care Attendant (PCA) or a friend?

Yes! One PCA may travel with you free of charge. Guests of DART customers will be charged the full cost of the ride.

What if I'm visiting from out of town?

No problem! Individuals who are eligible for ADA van service will be served when eligible rides are requested. Contact the DART office for more information.

How do I schedule a ride?

Once you have been approved for the DART program, rides can be scheduled by calling the DART reservation line at (910) 202-2053 or sending an email to ptschedule@wavetransit.com. Requests must be made 24 hours in advance of your trip.

Is the DART van a taxi?

Though the van picks you up and drops you off at your desired locations, it is not a taxi. DART is a shared-ride service. Shared-ride means others may be picked up or dropped off while you are on board.



What is the Dial-A-Ride Transportation (DART) Program?

Wave Transit offers accessible van service through our Dial-a-Ride Transportation (DART) Program, which provides public transportation to people with disabilities who cannot travel by fixed route bus.

DART service is available Monday through Saturday, 6:00am to 9:00pm and Sunday, 9:00am to 6:00pm in New Hanover County, Northern Brunswick County, and Carolina Beach.



Contact Us!

Call:

(910) 202-2053

E-mail:

ptschedule@wavetransit.com

Speak to us in-person:

Forden Station, 505 Cando St.
Wilmington, NC 28405

Find us online:

www.wavetransit.com

Alternate forms of this publication are available by request.

Wave



Get on Board...Ride the Wave!

Cape Fear Public Transportation Authority



Dial-A-Ride Transportation (DART)

Accessible Van Service