

MONTHLY OPERATIONS REPORT DECEMBER 2016

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	77,125	86,799	-11.15%	478,984	520,008	-7.89%
Total Trolley Passenger Trips	2,700	3,642	-25.86%	22,702	23,669	-4.09%
Total UNCW Passenger Trips	7,881	12,352	-36.20%	184,664	182,532	1.17%
Total Fixed Route Passenger Trips	87,706	102,793	-14.68%	686,350	726,209	-5.49%
Average Weekday Passenger Trips	3,422	4,076	-16.05%			
Average Saturday Passenger Trips	1,860	2,196	-15.30%			
Average Sunday Passenger Trips	779	1,084	-28.14%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	121,793	615,046	-80.20%			
Operator Overtime	11.67%	8.43%	38.43%			
Revenue Service Lost	0.48%	N/A	N/A	0.54%	N/A	N/A
Passenger Trips per Revenue Hour	15.59	15.23	N/A	15.78	16.76	-5.85%
Farebox Revenue and Pass Sales	\$80,560	\$73,355	9.82%	\$467,836	\$485,044	-3.55%
Average Fare per Bus Passenger	\$1.01	\$0.81	24.43%	\$0.93	\$0.89	4.78%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.52	\$0.37	40.54%	\$0.51	\$0.84	-39.29%
PM Compliance	97%	83%	16.65%	82%	60%	36.67%
Percentage of Vehicles Shopped	21%	N/A	N/A			
Maintenance Overtime	0.51%	8.47%	-93.98%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,674	1,781	-6.01%	8,955	10,540	-15.04%
Total Non ADA Passenger Trips	2,826	3,047	-7.25%	15,800	21,361	-26.03%
Total Paratransit Passenger Trips	4,500	4,747	-5.20%	24,755	31,901	-22.40%
Average Weekday Passenger Trips	193	204	-5.54%			
Average Saturday Passenger Trips	38	57	-32.98%			
Average Sunday Passenger Trips	24	26	-9.00%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	37,264	49,761	-25.11%			
Missed Trips	0.00%	0.00%	0.00%	0.0133%	0.0155%	-13.96%
Passenger Trips/Revenue Hour	2.94	2.41	22.06%	2.72	2.61	4.37%
ADA On Time Performance	92.7%	79.7%	16.32%	90.7%	86.5%	4.86%
Operator Overtime	0.73%	3.33%	-78.08%			
WavePool						
Total Passengers	328	307	6.84%	1,945	2,500	-22.20%
Passengers per Hour	6.01	5.20	15.58%	5.41	4.73	14.46%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers*	319	292	9.25%	1,009	1,724	-41.47%