

MONTHLY OPERATIONS REPORT MAY 2017

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	79,225	78,440	1.00%	872,596	927,348	-5.90%
Total Trolley Passenger Trips	5,951	4,157	43.16%	41,353	42,907	-3.62%
Total UNCW Passenger Trips	6,092	4,318	41.08%	364,705	335,799	8.61%
Total Fixed Route Passenger Trips	91,268	86,915	5.01%	1,278,654	1,306,054	-2.10%
Average Weekday Passenger Trips	3,567	3,544	0.65%			
Average Saturday Passenger Trips	2,040	1,921	6.19%			
Average Sunday Passenger Trips	1,158	962	20.37%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	141,938	189,455	-25.08%			
Operator Overtime	10.27%	6.40%	60.47%			
Revenue Service Lost	0.01%	N/A	N/A	0.49%	N/A	N/A
Passenger Trips per Revenue Hour	13.92	13.49	3.15%	15.88	16.28	-2.45%
Farebox Revenue and Pass Sales	\$75,829	\$76,199	-0.49%	\$837,892	\$878,182	-4.59%
Average Fare per Bus Passenger	\$0.89	\$0.92	-3.50%	\$0.92	\$0.91	0.75%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.35	\$0.24	45.83%	\$0.38	\$0.43	-11.63%
PM Compliance	100%	100%	0.00%	90%	76%	18.42%
Percentage of Vehicles Shopped	29%	34%	-14.71%			
Maintenance Overtime	3.71%	2.40%	54.58%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,822	1,824	-0.11%	19,265	19,713	-2.27%
Total Non ADA Passenger Trips	3,160	3,157	0.10%	33,575	36,972	-9.19%
Total Paratransit Passenger Trips	4,982	4,981	0.02%	52,840	56,685	-6.78%
Average Weekday Passenger Trips	216	222	-2.70%			
Average Saturday Passenger Trips	30	49	-38.78%			
Average Sunday Passenger Trips	27	24	12.50%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	140,445	53,121	164.39%			
Missed Trips	0.00%	0.00%	0.00%	0.01%	0.01%	28.57%
Passenger Trips/Revenue Hour	2.71	2.69	0.74%	2.83	1.84	53.80%
ADA On Time Performance	92.5%	93.8%	-1.39%	92.8%	90.30%	2.77%
Operator Overtime	0.71%	1.28%	-44.53%			
WavePool						
Total Passengers	409	414	-1.21%	4,359	4,502	-3.18%
Passengers per Hour	5.58	5.78	-3.46%	6.43	5.18	24.10%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers*	303	303	0.00%	2,309	2,873	-19.63%