

MONTHLY OPERATIONS REPORT MARCH 2017

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	84,415	87,347	-3.36%	717,649	766,021	-6.31%
Total Trolley Passenger Trips	3,857	4,845	-20.39%	32,072	35,294	-9.13%
Total UNCW Passenger Trips	41,895	32,050	30.72%	317,939	293,774	8.23%
Total Fixed Route Passenger Trips	130,167	124,242	4.77%	1,067,660	1,095,089	-2.50%
Average Weekday Passenger Trips	5,133	4,921	4.31%			
Average Saturday Passenger Trips	2,030	2,008	1.08%			
Average Sunday Passenger Trips	977	1,006	-2.86%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	103,247	232,773	-55.64%			
Operator Overtime	12.96%	3.33%	289.19%			
Revenue Service Lost	0.29%	N/A	N/A			
Passenger Trips per Revenue Hour	16.89	16.05	5.21%	16.12	16.68	-3.36%
Farebox Revenue and Pass Sales	\$74,889	\$85,733	-12.65%	\$686,527	\$712,655	-3.67%
Average Fare per Bus Passenger	\$0.85	\$0.93	-8.77%	\$0.92	\$0.89	2.89%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.31	\$0.22	41.99%	\$0.46	\$0.44	4.53%
PM Compliance	98%	79%	23.54%	87%	59%	47.46%
Percentage of Vehicles Shopped	28%	30%	-6.67%			
Maintenance Overtime	2.98%	4.92%	-39.43%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date					
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change			
Total ADA Passenger Trips	1,936	1,911	1.31%	15,777	16,050	-1.70%			
Total Non ADA Passenger Trips	3,214	3,386	-5.08%	29,509	30,631	-3.66%			
Total Paratransit Passenger Trips	5,150	4,747	8.49%	45,286	46,681	-2.99%			
Average Weekday Passenger Trips	215	218	-1.38%						
Average Saturday Passenger Trips	32	58	-44.83%						
Average Sunday Passenger Trips	19	19	-2.63%						
Operating Statistics - Paratransit									
Miles btwn Preventable Accidents	79,745	55,974	42.47%						
Missed Trips	0.00%	0.00%	0.00%				0.0132%	0.0171%	-22.69%
Passenger Trips/Revenue Hour	2.99	1.68	78.18%				2.81	1.87	50.27%
ADA On Time Performance	90.0%	90.0%	-0.07%	89.1%	85.5%	4.27%			
Operator Overtime	1.20%	1.20%	0.00%						
WavePool									
Total Passengers	465	434	7.14%	3,558	3,652	-2.57%			
Passengers per Hour	7.55	5.49	37.49%	6.43	5.80	10.99%			
Vanpools in Operation	2	2	0.00%						
Special Services									
Amtrak Passengers*	193	275	-29.82%	1,765	2,307	-23.49%			