

MONTHLY OPERATIONS REPORT JULY 2017

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	73,074	75,890	-3.71%	73,074	75,890	-3.71%
Total Trolley Passenger Trips	5,104	4,665	9.41%	5,104	4,665	9.41%
Total UNCW Passenger Trips	-	-	0.00%	-	-	0.00%
Total Fixed Route Passenger Trips	78,178	80,555	-2.95%	78,178	80,555	-2.95%
Average Weekday Passenger Trips	3,009	3,277	-8.18%			
Average Saturday Passenger Trips	1,959	2,002	-2.15%			
Average Sunday Passenger Trips	1,039	1,002	3.69%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	81,204	82,448	-1.51%			
Operator Overtime	6.30%	5.78%	9.00%			
On-Time Performance	99.88%	98.78%	N/A	99.85%	98.78%	N/A
Passenger Trips per Revenue Hour	14.10	13.84	1.89%	14.10	13.84	1.88%
Farebox Revenue and Pass Sales	\$77,254	\$69,933	10.47%	\$77,254	\$69,933	10.47%
Average Fare per Bus Passenger	\$0.99	\$0.87	13.83%	\$0.99	\$0.87	13.83%
Maintenance						
Maintenance Cost per Revenue Mile	\$1.19	\$0.78	52.56%		\$0.78	-100.00%
PM Compliance	100%	66%	51.52%	100%	66%	51.52%
Percentage of Vehicles Shopped	29%	31%	N/A			
Maintenance Overtime	4.04%	4.12%	-1.94%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,600	1,556	2.83%	1,600	1,556	2.83%
Total Non ADA Passenger Trips	3,239	3,099	4.52%	3,239	3,099	4.52%
Total Paratransit Passenger Trips	4,839	4,655	3.95%	4,839	4,655	3.95%
Average Weekday Passenger Trips	226	216	4.63%			
Average Saturday Passenger Trips	40	36	11.11%			
Average Sunday Passenger Trips	26	30	-13.33%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	30,665	37,742	-18.75%			
Missed Trips	0.00%	0.05%	-100.00%	0.00%	0.05%	-100.00%
Passenger Trips/Revenue Hour	2.69	1.78	51.12%	2.69	1.78	51.12%
ADA On Time Performance	90.5%	85.8%	5.42%	90.5%	85.8%	5.42%
Operator Overtime	0.46%	0.69%	-33.33%			
WavePool						
Total Passengers	307	381	-19.42%	307	381	-19.42%
Passengers per Hour	3.84	5.59	-31.31%	3.84	5.59	-31.31%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers	240	384	-37.50%	240	384	-37.50%