

MONTHLY OPERATIONS REPORT FEBRUARY 2017

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	77,640	82,292	-5.65%	633,234	678,674	-6.70%
Total Trolley Passenger Trips	2,633	3,609	-27.04%	28,215	30,449	-7.34%
Total UNCW Passenger Trips	48,984	45,848	6.84%	276,044	261,724	5.47%
Total Fixed Route Passenger Trips	129,257	131,749	-1.89%	937,493	970,847	-3.44%
Average Weekday Passenger Trips	5,840	5,699	2.48%			
Average Saturday Passenger Trips	2,092	2,133	-1.91%			
Average Sunday Passenger Trips	1,021	887	15.11%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	117,033	274,095	-57.30%			
Operator Overtime	15.98%	7.87%	103.05%			
Revenue Service Lost	1.17%	N/A	N/A	0.55%	N/A	N/A
Passenger Trips per Revenue Hour	17.49	16.71	N/A	16.02	16.68	-3.97%
Farebox Revenue and Pass Sales	\$72,488	\$69,083	4.93%	\$611,638	\$626,922	-2.44%
Average Fare per Bus Passenger	\$0.90	\$0.80	12.29%	\$0.92	\$0.89	3.90%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.54	\$0.28	92.86%	\$0.52	\$0.70	-25.71%
PM Compliance	97%	43%	126.28%	86%	57%	50.88%
Percentage of Vehicles Shopped	23%	N/A	N/A			
Maintenance Overtime	3.09%	5.55%	-44.32%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,616	1,845	-12.41%	13,837	14,140	-2.14%
Total Non ADA Passenger Trips	3,005	3,116	-3.56%	24,550	27,264	-9.95%
Total Paratransit Passenger Trips	4,621	4,747	-2.65%	38,387	41,404	-7.29%
Average Weekday Passenger Trips	220	220	0.00%			
Average Saturday Passenger Trips	37	64.75	-42.86%			
Average Sunday Passenger Trips	18	20.75	-13.25%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	47,441	57,561	-17.58%			
Missed Trips	0.02%	0.00%	0.00%	0.0143%	0.0162%	-11.73%
Passenger Trips/Revenue Hour	2.87	2.69	6.54%	2.64	2.36	12.03%
ADA On Time Performance	91.9%	87.2%	5.33%	89.7%	85.0%	5.53%
Operator Overtime	0.94%	1.90%	-50.53%			
WavePool						
Total Passengers	427	381	12.07%	3,093	3,212	-3.70%
Passengers per Hour	6.94	5.69	21.97%	5.59	5.10	9.70%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers*	223	117	90.60%	1,572	2,032	-22.64%