

MONTHLY OPERATIONS REPORT DECEMBER 2017

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	68,903	77,125	-10.66%	447,441	478,984	-6.59%
Total Trolley Passenger Trips	2,109	2,700	-21.89%	20,278	22,702	-10.68%
Total UNCW Passenger Trips	8,032	7,881	1.92%	199,563	184,664	8.07%
Total Fixed Route Passenger Trips	79,044	87,706	-9.88%	667,282	686,350	-2.78%
Average Weekday Passenger Trips	3,256	3,422	-4.85%			
Average Saturday Passenger Trips	1,859	1,860	-0.05%			
Average Sunday Passenger Trips	928	779	19.13%			
Operating Statistics - Fixed Route						
Miles btwn Preventable Accidents	130,367	121,793	7.04%			
Operator Overtime	7.51%	11.67%	-35.65%			
Revenue Service Delivered	99.90%	99.5%	0.38%	99.70%	99.56%	0.14%
Passenger Trips per Revenue Hour	12.36	15.59	-20.72%	15.45	15.78	-2.07%
Farebox Revenue and Pass Sales	\$76,527	\$80,560	-5.01%	\$442,146	\$467,836	-5.49%
Average Fare per Bus Passenger	\$1.08	\$1.01	6.78%	\$0.95	\$0.93	1.65%
Maintenance						
Maintenance Cost per Revenue Mile	\$0.22	\$0.52	-57.69%	\$0.52	\$0.51	1.96%
PM Compliance	94%	97%	-3.09%	98%	82%	19.51%
Percentage of Vehicles Shopped	23%	21%	9.52%			
Maintenance Overtime	1.62%	0.51%	217.65%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,276	1,674	-23.78%	9,542	8,955	6.55%
Total Non ADA Passenger Trips	3,294	2,826	16.56%	20,441	15,800	29.37%
Total Paratransit Passenger Trips	4,570	4,500	1.56%	29,983	24,755	21.12%
Average Weekday Passenger Trips	214	193	10.88%			
Average Saturday Passenger Trips	46	38	21.05%			
Average Sunday Passenger Trips	14	24	-41.67%			
Operating Statistics - Paratransit						
Miles btwn Preventable Accidents	88,753	37,264	138.17%			
Missed Trips	0.00%	0.02%	0.00%	0.0105%	0.0133%	-21.05%
Passenger Trips/Revenue Hour	2.83	2.94	-3.74%	2.68	2.72	-1.47%
ADA On Time Performance	93.8%	93.2%	0.64%	93.6%	90.7%	3.20%
Operator Overtime	0.81%	0.73%	10.96%			
WavePool						
Total Passengers	329	328	0.30%	2,191	1,945	12.65%
Passengers per Hour	5.45	6.01	-9.32%	5.49	5.41	1.48%
Vanpools in Operation	2	2	0.00%			
Special Services						
Amtrak Passengers	315	319	-1.25%	1,716	1,009	70.07%