

## MONTHLY OPERATIONS REPORT APRIL 2017

MANAGED BY FIRST TRANSIT	MONTHLY			Fiscal Year to Date		
Fixed Route Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total Bus Passenger Trips	75,932	82,887	-8.39%	793,371	848,908	-6.54%
Total Trolley Passenger Trips	3,330	3,456	-3.65%	35,402	38,750	-8.64%
Total UNCW Passenger Trips	40,677	37,707	7.88%	358,613	331,481	8.19%
<b>Total Fixed Route Passenger Trips</b>	<b>119,939</b>	<b>124,050</b>	<b>-3.31%</b>	<b>1,187,386</b>	<b>1,219,139</b>	<b>-2.60%</b>
Average Weekday Passenger Trips	5,011	5,208	-3.78%			
Average Saturday Passenger Trips	2,112	2,110	0.09%			
Average Sunday Passenger Trips	1,035	1,032	0.29%			
<b>Operating Statistics - Fixed Route</b>						
Miles btwn Preventable Accidents	115,338	208,520	-44.69%			
Operator Overtime	12.62%	8.40%	50.24%			
Revenue Service Lost	0.02%	N/A	N/A	0.49%	N/A	N/A
Passenger Trips per Revenue Hour	15.55	15.27	1.80%	16.06	16.52	-2.81%
Farebox Revenue and Pass Sales	\$75,536	\$89,328	-15.44%	\$762,063	\$801,983	-4.98%
Average Fare per Bus Passenger	\$0.95	\$1.03	-7.89%	\$0.92	\$0.90	2.17%
<b>Maintenance</b>						
Maintenance Cost per Revenue Mile	\$0.36	\$0.30	20.00%	\$0.47	\$0.61	-22.95%
PM Compliance	96%	74%	29.73%	88%	61%	44.26%
Percentage of Vehicles Shopped	30%	33%	-9.09%			
Maintenance Overtime	3.80%	5.50%	-30.91%			

MANAGED BY AUTHORITY	MONTHLY			Fiscal Year to Date		
Paratransit Ridership Statistics	Current	This Month Last Year	% Change	Current	Prior	% Change
Total ADA Passenger Trips	1,670	1,873	-10.84%	17,447	17,923	-2.66%
Total Non ADA Passenger Trips	2,664	3,198	-16.70%	30,415	33,829	-10.09%
<b>Total Paratransit Passenger Trips</b>	<b>4,334</b>	<b>4,747</b>	<b>-8.70%</b>	<b>47,862</b>	<b>51,752</b>	<b>-7.52%</b>
Average Weekday Passenger Trips	204	223	-8.52%			
Average Saturday Passenger Trips	32	59	-45.76%			
Average Sunday Passenger Trips	21	24	-12.50%			
<b>Operating Statistics - Paratransit</b>						
Miles btwn Preventable Accidents	106,836	74,945	42.55%			
Missed Trips	0.02%	0.02%	0.00%	0.0125%	0.0097%	28.87%
Passenger Trips/Revenue Hour	2.99	1.71	74.85%	2.83	1.71	65.50%
ADA On Time Performance	89.4%	90.7%	-1.43%	89.2%	86.00%	3.72%
Operator Overtime	0.86%	1.05%	-17.90%			
<b>WavePool</b>						
Total Passengers	392	436	-10.09%	3,950	4,088	-3.38%
Passengers per Hour	6.08	5.81	4.59%	6.40	5.13	24.71%
Vanpools in Operation	2	2	0.00%			
<b>Special Services</b>						
Amtrak Passengers*	241	263	-8.37%	2,006	2,570	-21.95%