



Cape Fear Public Transportation Authority

Service Animal Policy

Title III of the American with Disabilities Act (ADA), 42 U.S.C. 12181-12183, provides people with disabilities the right to equal access to public accommodations. Title III of the ADA regulations, 28 C.F.R. Part 36.104, define service animals as follows:

Service animals are animals that are individually trained to perform tasks for people with disabilities such as guiding people who are blind, alerting people who are deaf, pulling wheelchairs, alerting and protecting a person who is having a seizure, or performing other special tasks. Service animals are working animals, not pets.

Under ADA, businesses and organizations that serve the public must allow people with disabilities to bring their service animals into all areas of the facility where customers are normally allowed to go. This federal law applies to all businesses open to the public, including restaurants, hotels, taxis and shuttles, grocery and department stores, hospitals and medical offices, theaters, health clubs, parks, and zoos.

In order to comply with 42 U.S.C. 12181-12183, Wave Transit hereby adopts a policy allowing individuals with service animals access to all of its facilities and vehicles. The information contained in this policy was derived in part from the United States Code (USC) of Federal Regulations (CFR) Title 28 Part 36 and United States Code of Federal Regulations Title 42 Chapter 126 subchapters 12181, 12182, and 12183. Additional information concerning the basis for this resolution is available upon request.